

# Bryan McKinney

## DuckCreek Billing Technical Lead

Seeking a challenging position utilizing my bachelors in information technology or Masters in cyber security as well as my prior experience in a positive work environment.

mckinney.bryan.d@gmail.com

803-450-4265

Columbia, South Carolina

www.bryan-mckinney.com/

linkedin.com/in/bryan-mckinney-30389231

## WORK EXPERIENCE

### Billing Technical Lead

Next Level Solutions

03/2023 - Present

- One of the lead billing developers with Duck Creek Technologies.
- Main duties included: SQL and C# development, meeting with clients to discuss goals and objectives, and help train junior developers.

### Senior Billing Developer

Next Level Solutions

03/2021 - 03/2023

- Duties are listed above

### Billing Developer

Next Level Solutions

11/2018 - 03/2021

- Duties are listed above

### Senior Software Engineer

TCUBE/ CAPGEMINI

07/2016 - 11/2018

- One of the lead billing developers with Duck Creek Technologies
- Main duties included: SQL and C# development, manage a team of resources, meeting with client to discuss goals and objectives, and train junior developers.

### Automation Engineer

PENSERV PLAN SERVICES

06/2015 - 06/2016

- Develop systems and IT solutions to implement that automate business processes.
- Main duties included: daily monitor of automation scripts, meetings with management/owners to develop new systems to implement, train end users on systems, first line of support for systems, work along side IT team to accomplish end goal.

### Business Systems Analyst 2

CACI INTERNATIONAL

10/2013 - 06/2015

Contract position

- Maintain and develop SharePoint to military members, and other government workers.
- Main duties included: Processing new account members via team track, daily use/managing of CSS (customer support center), meetings with direct chain of command (Frank Eubanks), and working directly with Rfos/Afos. GIS Mapping for the United States via ESRI mapping software.
- Secondary duties included: Answering questions/ training of the DPW SharePoint site, creating video tutorials, and any general support or specific problem resolution for document libraries, facility coordinator, center commander, site permissions, Etc

### Helpdesk/Video Conferencing Support

MCANGUS, GOUDELOCK & COURIE  
Columbia

01/2012 - 03/2013

- Performed IT support for lawyers, paralegals, and secretaries all over the south east.
- Main duties included: setting up video conferences, recording and reviewing for later use.
- Co-run the helpdesk to provide quick solutions for any computer related issue on either mac or pc.

### Hardware/Software Support

USC, DEPARTMENT OF MECHANICAL  
ENGINEERING Columbia, SC

08/2008 - 12/2011

Student job while I was in college.

## SUPPORT

Operating system support: Windows Personal or Server OSX: Current versions Linux: Working knowledge of Ubuntu, Cent OS, and Kali Linux

General IT: Local/network printer configurations and Lan/Wan configurations, PDF Docs, Bighand and Shortel Communications setup and maintenance

ESRI Mapping Server and Desktop

Microsoft: Office suite, Outlook, and Sharepoint

Extensive experience with Wordpress and other CMS

Extensive experience setting up of LAMP Servers, website hosting, developing back-end login systems.

## EDUCATION

Bachelor of Science, Integrated Information Technology -- The University of South Carolina (08/2008 - 12/2011)

Masters of Science, Cyber Security -- Liberty University (08/2018 - 12/2019)

## ACCOLADES

Secret Military Clearance (Stationed at Fort Jackson) (11/2013 - 06/2015)

Secretary, River City Network (01/2011 - 12/2011)

- Coordinated efforts among students to draw interest for the river city network church.

## CERTIFICATES

DuckCreek Mastery Level (09/2016 - Present)

## PROGRAMMING LANGUAGES (KNOWLEDGE LEVEL, LINKEDIN VERIFIED)

|                     |   |   |   |   |   |
|---------------------|---|---|---|---|---|
| HTML / CSS          | ● | ● | ● | ● | ● |
| Javascript / Jquery | ● | ● | ● | ● | ○ |
| C#                  | ● | ● | ● | ● | ● |
| SQL                 | ● | ● | ● | ● | ○ |
| PHP                 | ● | ● | ● | ● | ○ |
| Python              | ● | ● | ● | ○ | ○ |
| XML                 | ● | ● | ● | ○ | ○ |
| XSLT                | ● | ● | ● | ○ | ○ |